

PASS IT ON

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albuquerqueaa.org

Albuquerque AA Intergroup Central Office Newsletter

505-266-1900

CENTRAL OFFICE: HOW IMPORTANT TO US?

I sobered up in January of 1973 in Colorado and moved to Albuquerque in March. At that time, there were three clubs with telephones and an answering service.

In July of 1974 the intergroup committee started discussing the possibility of opening a Central Office for the purpose of handling 12 step calls and providing literature for individuals or groups. Larry K. was asked to look into the function and how to finance it. In the ensuing months, Larry, George V., Lorraine S., Emily B., Marye Lue M., Orville P., Dorothy T., and Bob C. worked out the details, which included going to El Paso to see how their office worked.

In June of 1975, The Albuquerque Journal announced the opening of the Albuquerque Central Office.

In these 41 years of operation, with an AA member on the desk all day and the addition of an AA member at night, many, many suffering alkie have found the info needed to get to a meeting, get a 12th Step call, or just talk to someone.

Hundreds of us have had the privilege of taking a shift which consists of a 2 hour shift to open or 3 hours for regular ones.

Through the years the Central Office has had its financial highs

and lows. Their financial help depends on group contributions, sale of AA approved literature, Faithful Fivers (individuals donating \$5 per month), events held as fund raisers and contributions from our members.

The Central Office cannot take outside contributions from charities although these have been offered many times. They have to be turned down graciously.

We are in one of the low financial spots at present. Anonymous donations have helped. More is needed. I hope that some of the surrounding groups who do not contribute will do so. Any amount, large or small will help.

I urge all AA members who have never been to Central Office to come by for a cup of coffee and see for yourself the magnificent facility we have for reaching out to the suffering alcoholic. Also, if you can, donate to the Central Office.

If you cannot donate money, a few hours of your time will help. The only requirements to take a shift at Central Office are 6 month's sobriety, a home group, and a sponsor.

With many years of serving on the desk at Central Office, I can tell you this place deserves your support, either in your labor, or your generous donation.

Roger L.

Concept 12

Short Form

The Conference shall observe the spirit of A.A. tradition, taking care that it never becomes the seat of perilous wealth or power; that sufficient operating funds and reserve be its prudent financial principle; that it place none of its members in a position of unqualified authority over others; that it reach all important decisions by discussion, vote, and whenever possible, by substantial unanimity; that its actions never be personally punitive nor an incitement to public controversy; that it never perform acts of government, and that, like the Society it serves, it will always remain democratic in thought and action.

Long Form

General Warranties of the Conference: in all its proceedings, the General Service Conference shall observe the spirit of the A.A. Tradition, taking great care that the Conference never becomes the seat of perilous wealth or power; that sufficient operating funds, plus an ample reserve, be its prudent financial principle; that none of the Conference Members shall ever be placed in a position of unqualified authority over any of the others; that all important decisions be reached by discussion, vote, and, whenever possible, by substantial unanimity; that no Conference action ever be personally punitive or an incitement to public controversy; that, though the Conference may act for the service of Alcoholics Anonymous, it shall never perform any acts of government; and that, like the Society of Alcoholics Anonymous which it serves, the Conference itself will always remain democratic in thought and action.

**Albuquerque Area
Business Meetings**

Intergroup Rep. Meeting
2 pm, 2nd Sunday, Brownbaggers

District 3
2 pm, 2nd Saturday
Call the DCM for location

District 11
9 am, 2nd Saturday
Grace United Methodist Church
420 San Lorenzo NW (at 4th)

District 12
10:15 am, 2nd Saturday
Heights Club, 8520 Marble NE in Rm #3

District 13
10 am, 2nd Saturday
St Thomas of Canterbury (2nd floor)
425 University Blvd NE (1 blk N of MLK Blvd)

District 18
10:30am, 2nd Saturday
United Methodist Church
136 *Calle* Alameda, Bernalillo

The Singleness of Purpose's New Meeting

The Singleness of Purpose group is starting a new closed step study meeting.

Bring your Twelve Steps and Twelve Traditions book and join us.

Mondays
7:00 PM - 8:00 PM



Rio Vista Church of the Nazarene
8701 Golf Course Road NW, Albuquerque

New Meeting starts Sept. 14

Healing as One Nation
Open Meeting for Native Americans
(All are Welcome!)

2nd Wednesday of every month at 9:00AM
Foothills Group
11607 Menaul NE
(E of Juan Tabo at Algodones)



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Cosmopolitan Group October, 2016

Sobriety Birthdays

| | |
|----------------|--------------|
| Armando | 4 yrs |
| Alice | 8yrs |
| Richard | 22yrs |
| Sam | 22yrs |
| Bob | 31yrs |

Isleta Group October, 2016

Sobriety Birthdays

| | |
|----------------|------------------|
| Evan | 30 Days |
| Scott | 30 Days |
| Dorothy | 60 Days |
| Joelle | 6 months |
| Lori | 6 months |
| Jagger | 11 months |
| Alex | 2 Years |
| Fidel | 15 Years |
| Tom | 28 Years |

Isleta group September, 2016

Sobriety Birthdays

| | |
|-------------------|----------------|
| Dorothy. | 30 days |
| Jolene | 60 days |
| Jovonna | 90 days |
| Mary Ellen | 90 days |
| Lori | 5 mo |
| Dina | 4 yrs |

Step 12

Having had a spiritual awakening as the result of these steps, we tried to carry this message to alcoholics, and to practice these principles in all our affairs.

Tradition 12

Short form

Anonymity is the spiritual foundation of all our Traditions, ever reminding us to place principles before personalities

Long Form

And finally, we of Alcoholics Anonymous believe that the principle of anonymity has an immense spiritual significance. It reminds us that we are to place principles before personalities; that we are actually to practice a genuine humility. This to the end that our great blessings may never spoil us; that we shall forever live in thankful contemplation of Him who presides over us all.

If you would like information about your event or group here, you can send it to passiton@albuquerqueaa.org; send it with your Intergroup Representative to the monthly Intergroup Meeting; or take it to Central Office no later than the 15th of the month. Thanks!

Albuquerque Area and New Mexico AA Events Calendar

Friday December 9, 2016
5:30pm - 8:00pm
SPAGHETTI DINNER &
OPEN A.A. SPEAKER MEETING

\$10.00 per person
5:30 pm - Spaghetti Dinner starts
7:00 – 8:00 pm - Meeting starts

Proceeds to benefit the
2017 Area 46 Convention

For more information and flyer
go to nm-aa.org

Bethel Baptist Church –
Education Building
1316 Scenic Drive Alamogordo, NM

Saturday December 17th, 2016
8:30 AM - 11:30 AM

Extending the Hand of AA: Treatment, Corrections, and Bridge the Gap Workshop

Hosted by District 18
Conducted by Area 46

Come learn how these committees work together to help AA newcomers transition from treatment and correctional facilities to regular meetings.

Open to anyone involved or interested in this service work and all AA members.

Nativity Catholic Church Pastoral Center
9502 4th St. NW, Albuquerque, NM
Corner of Alameda and 4th St

Speakers Needed

Every Thursday 1pm – 2pm

To carry the message of hope and recovery

UNM Mental Health Clinic]
2600 Marble N.E., Albuquerque

This is a one- hour meeting with 2 speakers. A chairman will open the meeting and introduce the speakers. Ten minutes at the end of the meeting will be set aside for questions.

It is highly recommended that you have 6 months sober. Actively involved with a sponsor and working the steps.

Must sign a HIPAA Privacy Compliance form.
HIPAA, Health Insurance Portability and Accountability Act

Please contact Central Office at 266-1900.

*This meeting is for UNMH Mental Health
Clinic patients and is not open to the public.*

Saturday, JAN 14, 2017, 1:30PM - 3:30PM

Any Length's Women's

Group Presents :

"The AA Waltz" - Steps 4-5

Fundraiser for Central Office

Speakers:

Our speakers will share their experience, strength and hope as a sponsor or sponsee

Barb C. – 4th step sponsor Angela – 5th step sponsor

Henry – 4th step sponsee John S. - 5th step sponsee

Sweet & savory baked items, plants, and handcrafted items for sale.

Fundraiser will be held at:

Monte Vista Church
3501 Campus Blvd. Albuquerque

Saturday, January 28, 2017-8:00AM

3rd Annual 3 Legacies Conference

8:00 AM -Potluck breakfast followed by
panel discussion on each legacy

Shepherd of the valley church

1801 Montano Rd
Albuquerque

For More Information go to nm-aa.org events.

For more information on these and other Albuquerque Area and New Mexico AA events go to :

<http://albuquerqueaa.org> and <http://www.newmexicoaa.org>

Humility & Gratitude

After an AA meeting I regularly attend a man came up to me and asked me about my comments on gratitude and prayer. I had mentioned the gratitude prayers in AA literature when I shared and he wasn't sure what I was talking about. He didn't know of a specific AA gratitude prayer. I don't know of one either. I was speaking about a way of approaching prayer in AA from a perspective of gratitude rather than just saying a prayer out of habit or because my sponsor told me to say it every day.

I want to say a little more about why gratitude and prayer are important concepts in AA. Before I can do that I want to make it clear that AA is not allied with any form of religion whatsoever. I may write about the Native American practice of the Sweat Lodge, a sacred prayer ceremony in the native tradition. I may quote a Buddhist idea or I may share an idea I learned in a Christian context if it was a part of what I learned about my own recovery through my own working of the twelve steps.

This is what the big Book speaks to in the chapter "We Agnostics" Page 46, third paragraph.

"Much to our relief, we discovered we did not need to consider another's conception of God. Our own conception, however inadequate, was sufficient to make the approach and to effect a contact with Him. As soon as we admitted the possible existence of a Creative Intelligence, a Spirit of the Universe underlying the totality of things, we began to be possessed of a new sense of power and direction, provided we took other simple steps. We found that God does not make too hard terms with those who seek Him. To us, the Realm of Spirit is broad, roomy, all inclusive; never exclusive or forbidding to those who earnestly seek. It is open, we believe, to all men."

I have noticed in my own recovery in AA, people spend way too much time arguing about God. The Big Book tells us that "Our book is meant to be suggestive only" (Big Book, page 164 A Vision For You). It also tells us that "To us, the Realm of Spirit is broad, roomy, all inclusive; never exclusive or forbidding to those who earnestly seek." This allows all of us to define God on our own terms and that is a good thing. What it does not do is to set us up too to be so politically correct that we are careful never to mention any name of God that we have found personally or discuss any spiritual practices that we have been given. If we do any of those things we must remain vigilant to do so in a way where we are speaking of our own experience with recovery only.

Humility, gratitude and prayer/meditation are spiritual concepts that are the bedrock of AA. They are also the foundation of any true and meaningful religious path. Without humility it is easy to fall into pride and think that spirituality belongs to "ME" and my religion, or "ME" and "MY" AA group. Even in AA we find that some will say that "MY" sponsor has the best program there is and therefore, "I" also have the best program or at least I am better than the rest because I have him or her as my sponsor. Some will say, "How we do AA in Albuquerque is better than how they do AA in California". Or, "How they do AA in California is better than how they do AA on the East Coast".

It is our pride and not AA - or religion that keeps us from deepening our relationship with our higher power. The only way that I have found to counteract this sort of pride is to remember that humility comes from surrender, a surrender that says, "Maybe I do have a problem with alcohol. Even if I didn't give my permission, it does appear that I am an alcoholic of sorts and that maybe, I really do need help". This is step one. The only truth that we can never get around in AA is that, we have to surrender to win. There is no other way. Surrender is the one thing I cannot do perfectly. Without humility I am sure that I will forget to surrender again. And as long as I am a living, breathing human being, sober or not, I have to remember to stay humble. It is in my DNA to be self directed, self centered, and proud of anything I do. This is even more so for us as alcoholics. It is at the very core of what makes us human beings to start to think, "I got this". Or, "OK God, I can take it from here".

I think there are two indispensable tools that any man or woman must learn how to make use of in order to have a truly successful AA program, one is gratitude and the other is humility. Neither of these ideas ever goes out of style and the more I progress through AA's twelve steps the more I find that having a perspective of gratitude and humility to be continually useful.

In Christian scripture Jesus performed many miracles. What you may not be aware of, and the only reason I mention them here, is that he began at least two of those miracles by saying, Thank you God for what you have already done. Then, he brought the guy back from the dead and then, he fed the crowd with a few loaves and fishes. Again, I am not talking about the miracles specifically in Christian literature, but that in the examples I mentioned, gratitude (thanks) was offered first, BEFORE doing any miracles.

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AA Christmas greeting, from Bill W. TO ALL MEMBERS

Greetings On Our 10th Christmas: 1944

Yes, it's in the air! The spirit of Christmas once more warms this poor distraught world. Over the whole globe millions are looking forward to that one day when strife can be forgotten, when it will be remembered that all human beings, even the least are loved by God, when men will hope for the coming of the Prince of Peace as they never hoped before.

But there is another world which is not poor. Neither is it distraught. It is the world of Alcoholics Anonymous, where thousands dwell happily and secure. Secure because each of us, in his own way, knows a greater power who is love, who ~~is~~ just, and who can be trusted.

Nor can men and women of AA ever forget that only through suffering did they find enough humility to enter the portals of that New World.

How privileged we are to understand so well the divine paradox that strength rises from weakness, that humiliation goes before resurrection; that pain is not only the price but the very touchstone of spiritual rebirth.

Knowing it's full worth and purpose, we can no longer fear adversity, we have found prosperity where there was poverty, peace and joy have sprung out of the very midst of chaos.

Great indeed, our blessings!

And so,-- Merry Christmas to you all-- from the Trustees, from Bobbie and from Lois and me.

- Bill Wilson

Draft Intergroup Meeting Minutes November 14, 2016

In attendance: Lindsey C., Straight Pepper Diet, IG Chair; Marisa C., New Frontier; Paige T., Strange Mental Blank Spots; Laura S., Straight Pepper Diet; Tom M., Dawn Patrol, IG Treasurer; Carolyn F., The Ladies Room; Karen R., Still Seeking Serenity; Todd D., Serendipity Group; Susan W., Foothills, IG *Pass-It-On* Editor; Erica R., Step Sisters; Lisa M., Sunrise Catchers/District 3; Sarah B., Candlelight Group; Raymond B., Singleness of Purpose; Doug C., Brown Baggers, IG Member-at-Large; Leanna S., Sunrise Catchers, IG Website Coordinator; Ric R., Goodfellas, IG Media Librarian; Bruce B., Lone Rangers; Jeff C., IG Community Outreach Coordinator; Graham R., Brown Baggers; Michael W., C.O. Coordinator; Joseph B., Sunrise Sobriety; Betty P., In the Book (Rio Rancho), Ginger B., Serenity Group, IG Secretary.

The meeting opened at 2:04 p.m. with the Serenity Prayer followed by introductions around the room.

Secretary's Report: Ginger B. thanked Karen R., of Still Seeking Serenity, for taking the minutes last month. Ginger read last month's minutes aloud.

A motion to accept was made by Doug C. 2nd: Laura

Treasurer: Tom T. reported a net loss of \$588.10 this month. Paid annual one-time legal and professional expense from our CPA of \$536.00 in October. Individual contributions were up. AA special events are at +\$1,000 over last year. Sales flat against last year. It has been estimated that participation for individual contributions is at 2% of the people served by Central Office; estimate is based on number of groups and an approximation of attendees. Debit and credit cards can be used at C.O. to purchase literature and to make individual contributions. We have not increased Prudent Reserve since last month. It's still at \$10,000 and needs to be replenished to \$18,000. Contributions are still needed and will help YOUR Central Office continue to serve the still suffering alcoholic and the recovering alcoholic.

Question: PayPal contributions? \$35 in PayPal contributions for month from 2 people.

Motion to accept the Treasurer's Report:: Michael W. 2nd: Debra K.

Coordinator: Michael W. - Moving into fall - heat is turned on and it works, plumbing is sound; it's disheartening to see the low percentage of participation – the office exists because the groups decided they want it to exist. Voluntary contributions are our lifeblood. Items for sale are there – phones are answered – because that's what the groups wanted. The cost for accepting debit/credit cards is up to \$100 a month. Chips and Grapevine materials will be ordered this week; World Service Organization items are in good supply.

Question: How are Grapevine materials selling? Answer: Not as well as WSO items, because they cost more, though they are moving. Emotional Sobriety is a good one and it sells well; some of the new ones such as Forming True Partnerships, sold a few before and right after the workshop last month.

Alternate Coordinator Debra K.:

Debra attended the Kansas City Seminar on Central Office and Intergroup, and come out under budget by \$10! Cost was \$800.17. \$75.00 was used to purchase a copy of the entire workshop. It's in the form of a USB drive, and copies of the entire or portions of the seminar will be available for borrowing. They had a hospitality room that supplied every single meal – it was great. Received a lot of ideas and feedback. It was good to be with a group of peers. Will bring up some ideas to the Steering Committee. Debra appreciates that the Intergroup supported her attendance; next year the seminar is in Northern Virginia.

Debra provided the C.O. Desk Activity Report. There were under 500 calls this month – about the same as last year, a little less than last month. Purchases were down, no media rented last month; *There are 12 substitutes – we serve 5 districts. Substitutes are needed!* Please remember to include service work in your reports to your groups. 18 shifts were not worked by a volunteer. Michael and Debra covered those shifts.

The previous *Pass-It-On* editor purchased a GrapeVine subscription to add stories to our newsletter each month; Debra renewed that subscription. There are schedules for sale here today. One new IG rep today – Carolyn F. of The Ladies Room. Debra provided Carolyn with information on Central Office and Intergroup.

Question: *Need only substitutes? Open regular shifts are 9 am to 12pm on every other Sunday; every Monday 8-10 am. Especially need substitutes for weekend shifts.*

Member-At-Large: Doug C. Nothing to report.

Pass-It-On Editor: Susan W. received more articles this month to use in December and January! Some groups have sent in birthdays.

The basket was passed in honor of the Seventh Tradition. Next month's meeting will be held on Sunday, December 11th, at 2:00 p.m. All are welcome to attend.

Schedule Editor: Lydia R. was unable to attend.

Community Outreach: Jeff C. told the group that the City of ABQ Health Fair on October 28th seemed to be a huge success, although we didn't receive a lot of interest. Some schedules and pamphlets were taken. Haven't heard back from CYFD yet. He enjoyed speaking there. KOB Health Fair coming up in February. They are apparently greatly increasing booth rates...he will let us know. Debra suggests that we ask the Districts to support us. Was \$75 this year...will be more in 2017. **Question:** Is anyone negotiating with KOB on this price? Carolyn, of Ladies Room, may be able to help with price of booth. Answer: Jeff will get Carolyn's contact info after this meeting.

Special Needs: Alaina is not able to be here today, and told Lindsey that there is nothing to report.

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Understanding is the key to right principles and attitudes, and right action is the key to good living; therefore the joy of good living is the theme of A.A.'s Twelfth Step.

With each passing day of our lives, may every one of us sense more deeply the inner meaning of A.A.'s simple prayer:

God grant us the serenity to accept the things we cannot change,
Courage to change the things we can,
and the wisdom to know the difference

Twelve Steps and Twelve Traditions, pg 125, Reprinted with the permission of AAWS

Draft Intergroup Meeting Minutes November 14, 2016

Continued from page 5

Media Librarian: Ric R. has fallen behind due to other demands on his time. He will work to catch up.

Website Coordinator: Leanna S. — Rick W. has agreed to take over this position at the end of Leanna’s term this month. He was not able to be here today to stand for disapproval through he’ll be at the December meeting. The email server Site5 is not letting her sign in. She needs to call them to find out why we’re not active. Michael has the admin info and contact for Site 5 for Leanna.

Question: Laura’s group wanted to know about the person who had hacked into the website? That was the Area Website, not C.O.

Intergroup Liaison: Johnny W. is unable to attend today.

4. Old Business – no old business.

5. New Business.

a. It’s that Alcathon time of year! Please let Michael W. know as soon as possible if your group would like to host and organize the New Year’s Eve Alcathon.

b. Debra K. Asked if the annual Central Office and Intergroup Seminar can be put in the budget for next year. Response from a few individuals: we don’t know what

kind of financial shape we’ll be in next year. That wouldn’t be prudent.

We don’t have a budget! Treasurer, Tom T. advised that he’s never been asked to prepare a budget for Central Office; at this point in time, we are operating at bare bones.

Susan W. made a motion that we put together a budget for next year.

Discussion on the motion. It was decided that a positive budget would be put together by the Steering Committee in December to present at the January IG meeting for approval – if not the December IG meeting.

Motion was 2nd by Ginger B., and it carried unanimously.

Karen R. kindly passed on a compliment to C.O. from a person visiting from Texas – the individual applauded us for having 24-hour phone coverage.

6. Announcements - none.

7. Susan W. made a motion to close the meeting at 2:58 p.m. 2nd by Betty P.

The meeting was closed with the Serenity Prayer

Humility and Gratitude

Continued from page 4

One of the first things I was told to do in AA by my sponsor was to write a gratitude list. Really, I thought, a gratitude list? When you are feeling as bad as I was feeling back then and now you want me to write down what I am grateful for? Yes, said my sponsor, I do. It works, trust me. And of course, he was right. Saying thanks before anything, miracle or not, works amazingly well.

He also taught me that saying the prayers in AA’s big Book from a place of gratitude gave the prayers more power than just saying them normally. He showed me that gratitude is in all prayers because, when you say a prayer from a place of gratitude, it just works better. Praying with gratitude is like prayers on steroids.

I would like to leave you with this gift, the same one my sponsor gave to me so long ago. Look at each of the following prayers as though you are eating a delicious meal. Take each line, each word on that line, and chew it slowly. Savor it’s flavor. When you look at it in this way, who can’t feel grateful at the delicious mouthfuls of your favorite food? And, it certainly will aid in the digestion of God’s will rather than chewing endlessly on your own will and all your

imagined outcomes.

The Third Step Prayer
page 63 of the Big Book of Alcoholics Anonymous
God, I offer myself to Thee -
To build with me and to do with me as Thou wilt.
Relieve me of the bondage of self, that I may better do Thy will.
Take away my difficulties, that victory over them may bear witness to those I would help of Thy Power, Thy Love, and Thy Way of life.
May I do Thy will always!

The Seventh Step Prayer -
page 76 of the Big Book of Alcoholics Anonymous
My Creator, I am now willing
that You should have all of me, good and bad.
I pray that You now remove from me every single defect of character which stands in the way of my usefulness to You and my fellows. Grant me strength, so I go out from here, to do Your bidding.
Amen

David G.

DISCLAIMER

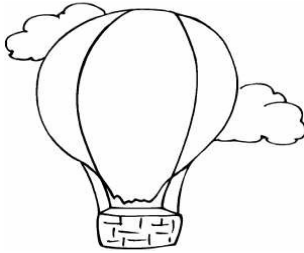
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**Central Office Intergroup
Steering Committee**

| | |
|---|--|
| Chair Lindsey C - Chair@albuquerqueaa.org | albuquerqueaa.org |
| Secretary Ginger B. - Secretary@albuquerqueaa.org | Web Site Chair: Leanna S. - Web@albuquerqueaa.org |
| Treasurer: Tom M. - treasurer@albuquerqueaa.org | Media Librarian: Ric R. - Media@albuquerqueaa.org |
| Schedule Editor: Lydia R. - Schedule@albuquerqueaa.org | Community Outreach: Jeff C. - CommunityOutReach@albuquerqueaa.org |
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| Pass It On Editor: Susan W PassItOn@albuquerqueaa.org | CO Coordinator: Michael W. Coordinator@albuquerqueaa.org |
| Special Needs Coordinator: Alaina - SpecialNeeds@ | Alternate CO Coordinator: Debra - AltCoordinator@ |

Responsibility Declaration

I am responsible.
When anyone, anywhere,
reaches out for help,
I want the hand of AA
always to be there.
And for that:
I am responsible.



| Central Office Financial Snapshot October, 2016 | | |
|--|------------|-------------|
| | Oct, 2016 | YTD 2016 |
| Total Revenues | \$9580.33 | \$84,929.34 |
| Total Cost of Sales | \$4193.87 | \$30101.06 |
| Gross Income | \$5386.46 | \$54828.28 |
| Total Expenses | \$5974.56 | \$56951.17 |
| Net Profit (Loss) | (\$588.10) | (\$2122.89) |

**Central Office Monthly Service Activities Report
October 2016**

| | October 2016 | September 2016 | October 2015 |
|--|--------------------------|-------------------|------------------------|
| Phone Calls: | | | |
| Information | 368 | 396 | 339 |
| 12-Step | 13 | 11 | 16 |
| Al-Anon | 5 | 9 | 11 |
| Message | 29 | 35 | 47 |
| Other | <u>83</u> | <u>65</u> | <u>66</u> |
| Total: | 498 | 516 | 479 |
| Walk-ins: | | | |
| Information | 7 | 12 | 22 |
| 12-Step | 0 | 0 | 0 |
| Al-Anon | 3 | 1 | 1 |
| Schedule | 12 | 8 | 13 |
| Purchase | 137 | 150 | 156 |
| Media | 0 | 1 | 14 |
| Message | 1 | 1 | 1 |
| Casual | 28 | 24 | 34 |
| Other | <u>23</u> | <u>24</u> | <u>73</u> |
| Total: | 211 | 221 | 314 |
| Web Visits: | | | |
| Deskworkers:* | | | |
| Regulars | 44 | 43 | 43 |
| Substitutes | <u>12</u> | <u>18</u> | <u>26</u> |
| Total: | 56 | 61 | 69 |
| Deskshifts:* | | | |
| Weekdays | 126 | 132 | 132 |
| Weekends | <u>50</u> | <u>40</u> | <u>45</u> |
| Total: | 176 | 172 | 177 |
| Weekday Shifts:* | | | |
| Worked by regulars: | 100 (79.4%) | 113 (85.6%) | 103 (78%) |
| Worked by Subs: | <u>25 (19.8%)</u> | <u>17 (12.9%)</u> | <u>26 (20%)</u> |
| Total: | 126 (99.2%) | 130 (97.5%) | 129 (98%) |
| Weekend Shifts:* | | | |
| Worked by Regulars | 38 (76%) | 32 (80%) | 35 (78%) |
| Worked by Subs: | <u>11 (22%)</u> | <u>8 (20%)</u> | <u>9 (20%)</u> |
| Total: | 49 (98%) | 40 (100%) | 44 (98%) |
| *Night shifts not covered | 1 weeknight 1 weekend | 2 weeknight | 3 weekday 1 weekend |
| Shifts not worked by a volunteer: | | | |
| | 18 | 13 | 12 |
| | | 3 - 2 hr. shifts | 3-2 hr shifts |
| Total: | 56 hrs. | 36 hrs. | 42 hrs. |

Albuquerque Central Office
1921 Alvarado NE
Albuquerque, NM 87110
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1921 Alvarado NE, Albuquerque, NM 87110



**Albuquerque Intergroup
Central Office
(505) 266-1900**

1921 Alvarado NE
Albuquerque, NM

2 blocks north of Constitution and
4 blocks east of San Mateo

Hours:

Monday through Friday
8 am to 10 pm

Saturday and Sunday
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www.AlbuquerqueAA.org



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